

Southeastern Family Violence Center
Volunteer Job Description
Shelter Advocate

Mission & Values of SFVC: To increase safety and empower survivors of domestic violence and displaced homemakers in our community. We believe that everyone has the right to be free from abuse. We believe that domestic violence is a community problem which requires a community solution.

Volunteer Responsibilities:

- Assist with coverage of the 24-hour hotline
- Utilize crisis intervention skills, build rapport, make initial need and safety assessments, complete intake and assist with devising safety plans for individuals calling hotline
- Assist with facilitating house meetings
- Assist with providing after hours emergency transportation
- Broker and link individuals with community resources
- Record all statistical forms and evaluation data

Reporting: Volunteer Shelter Advocate reports to the Shelter Coordinator

Requirements: minimum 20 hours of SFVC volunteer training

Hours: 5 hour or 1 “shift” monthly commitment

Revised: 6/09